



## **PRIVACY POLICY - WEBSITE**

This Privacy Policy governs how JTC Furniture Group LTD collects, processes, maintains and discloses information collected from users of our website.

### **PERSONAL IDENTIFICATION INFORMATION**

We will collect personal identification information from users only if they voluntarily submit such information to us. We may collect personal identification information from users in a multitude of ways; when users visit our website, fill out a form, and in connection with other activities, services, features or resources we make available on our website. Users may visit our website anonymously. Users can always refuse to supply personal information, except that it may prevent them from engaging in certain website related activities.

### **WEB BROWSER COOKIES**

Our website may use "cookies" to enhance user experience. The users web browser places a cookie - which is a small text file - on their hard drive for record keeping purposes or to track information about them. Browsers have the facility to disable all cookies, or to alert you every time they are used. Some cookies are strictly necessary, which means if they are disabled then parts of the website may not function properly, for example logging in.

### **HOW WE USE THE INFORMATION WE COLLECT**

JTC Furniture Group LTD may collect and use user's personal information for the following purposes:

- To improve customer service – information you provide helps us to respond to your customer service requests and support your needs more efficiently
- To improve our website – we may use feedback you provide to improve our products and services
- To send periodic emails – we may use the email address supplied by the user to respond to their inquiries, questions and/or other requests

### **HOW WE PROTECT YOUR PERSONAL INFORMATION**

We have developed our Data Protection Policy and have adopted appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your Personal Information (name, email address, transaction information and data) stored on our website.

## **SHARING YOUR PERSONAL INFORMATION**

We do not sell, trade or rent users personal information to others. We may share generic aggregated demographic information not linked to any Personal Information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

## **THIRD PARTY WEBSITES**

Users may find advertising or other content on our website that links to sites and services of third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our website. These websites may have their own Privacy Policies and customer service policies. Browsing and interacting with any other website, including websites that have a link to our website, are subject to that website's own terms and policies.

## **CHANGES TO THIS PRIVACY POLICY**

JTC Furniture Group has the right to update this Privacy Policy at any time. You acknowledge and agree that it is your responsibility to review this Privacy Policy and become aware of modifications.

## **YOUR ACCEPTANCE OF THESE TERMS**

By using this website, you signify your acceptance of this Policy. If you do not agree to this policy, please do not use our website. Your continued use of the website following the posting of changes to this Policy will be deemed as your acceptance of those changes.

## **CONTACTING US**

If you have any questions regarding this Privacy Policy, practices of this website or your dealings with this website, please contact us at:

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27 Harrison Road  
Dundee  
DD2 3SN

01382 833832

[dataprotection@jtcfurnituregroup.com](mailto:dataprotection@jtcfurnituregroup.com)

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